

Broadband Facts

GREATWAVE COMMUNICATIONS

FAMILY CONNECT PLUS

Fixed Broadband Consumer Disclosure

Monthly Price	\$65.00
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This monthly price is an introductory rate	No
Contract Required	No

Additional Charges & Terms

Government Taxes	None
Late Fee	\$4.50
Paper Bill (Optional)	\$2.49

Discounts & Bundles

Please contact us at 440-593-7140 for more information about discounts and bundles

Speeds Provided with Plan

Typical Download Speed	400mbps
Typical Upload Speed	400mbps
Typical Latency	<20ms

Data Included with Monthly Price	Unlimited
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Network Management	Read our Policy
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Privacy	Read our Policy
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Customer Support

Phone	440-593-7140
Email	helpdesk@greatwavecom.com
Website	Greatwavecom.com
Address	224 State St., Conneaut, Ohio

Learn more about the terms used on this label by visiting the Federal Communications Commission’s Consumer Resource Center.

Fcc.gov/consumer

Unique Plan Identifier: F0005081542FIBER400CONNECT