

Broadband Facts

GREATWAVE COMMUNICATIONS

ULTRA CONNECT PRO

Fixed Broadband Consumer Disclosure

Monthly Price	\$75.00
----------------------	----------------

This monthly price is an introductory rate	No
--	----

Contract Required	No
-------------------	----

Additional Charges & Terms

Government Taxes	None
------------------	------

Late Fee	\$4.50
----------	--------

Paper Bill (Optional)	\$2.49
-----------------------	--------

Discounts & Bundles

Please contact us at 440-593-7140 for more information about discounts and bundles

Speeds Provided with Plan

Typical Download Speed	600mbps
------------------------	---------

Typical Upload Speed	600mbps
----------------------	---------

Typical Latency	<20ms
-----------------	-------

Data Included with Monthly Price	Unlimited
---	------------------

Network Management	Read our Policy
---------------------------	---------------------------------

Privacy	Read our Policy
----------------	---------------------------------

Customer Support

Phone	440-593-7140
-------	--------------

Email	helpdesk@greatwavecom.com
-------	--

Website	Greatwavecom.com
---------	--

Address	224 State St., Conneaut, Ohio
---------	-------------------------------

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

Fcc.gov/consumer

Unique Plan Identifier: F0005081542FIBER600CONNECT